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**CROW WING COUNTY  
SHERIFF'S OFFICE  
2024 ANNUAL REPORT**

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**OFFICE OF SHERIFF ERIC KLANG**

# CROW WING COUNTY SHERIFF'S OFFICE

## TABLE OF CONTENTS

TABLE OF CONTENTS	PAGE 2
MISSION STATEMENT	PAGE 3
MESSAGE FROM THE SHERIFF	PAGE 4
DATA DEMOGRAPHICS	PAGE 5
PATROL STATS	PAGE 6
CALLS FOR SERVICE BY TOWNSHIP	PAGE 7
911—DISPATCH	PAGE 8
CALL FOR SERVICE CHARTS	PAGE 9
ARREST STATS	PAGE 10
CHAIN OF COMMAND	PAGE 11
STAFF OVERVIEW	PAGE 12
STAFF ON & OFF BOARDING	PAGE 13
K-9 DIVISION	PAGE 14
SPECIAL UNITS	PAGE 15
CIVIL UNIT	PAGE 16
RECORDS UNIT	PAGE 17
CROW WING COUNTY JAIL	PAGE 18
CROW WING COUNTY JAIL STATS	PAGE 19
CROW WING COUNTY JAIL STATS CONTINUED	PAGE 20
EMERGENCY MANAGEMENT	PAGE 21
EMERGENCY MANAGEMENT CONTINUED	PAGE 22
BOAT AND WATER	PAGE 23
BOAT AND WATER CONTINUED	PAGE 24

# CROW WING COUNTY SHERIFF'S OFFICE

## OUR MISSION

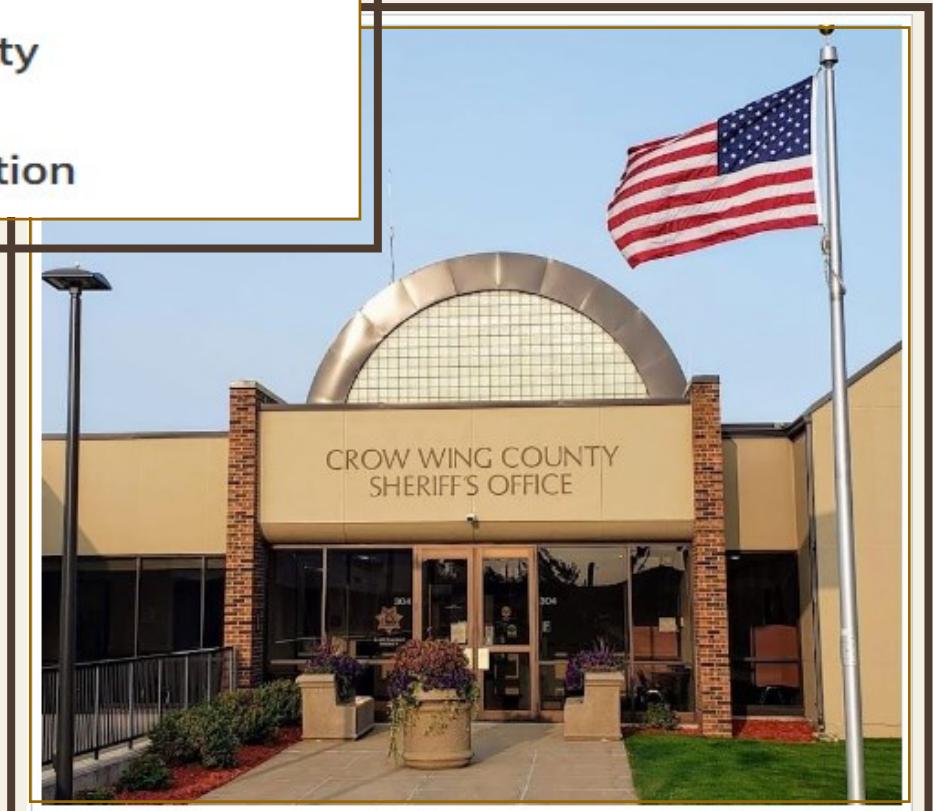


### Our Mission

Leadership

Visibility

Preparation



# CROW WING COUNTY SHERIFF'S OFFICE

## MESSAGE FROM SHERIFF KLANG

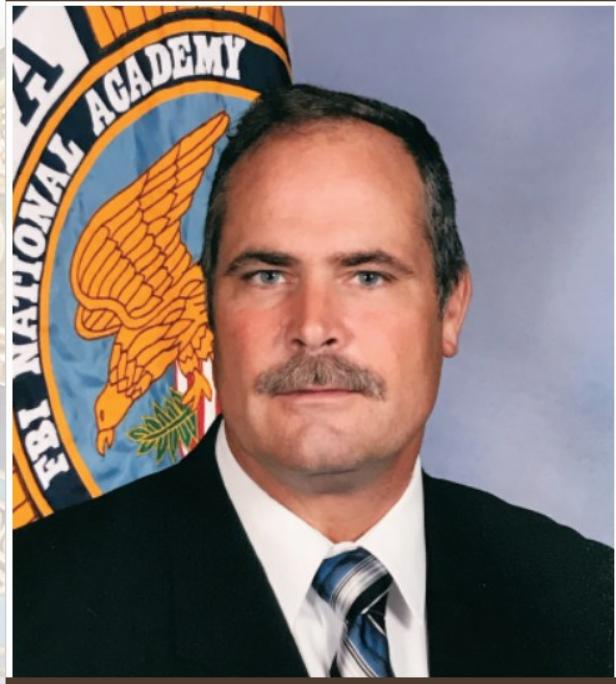
I am pleased to present to you our 2024 annual report. It highlights our agencies efforts to engage and support our community and summarizes our overall commitment to make Crow Wing County one of the safest counties to live, work and visit.

This report is only a snapshot. For more comprehensive details about our work and achievements, we encourage you to follow our social media platforms for regular updates on our department's activities.

I feel privileged to work alongside the dedicated men and women of this agency and I truly value the opportunity to ensure the safety and welfare of our community. Our collective goal has been, and will always be, to make Crow Wing County a safer place for everyone. On behalf of our deputies, professional staff, and volunteers, we look forward to continued partnerships to deliver exemplary service to our community. Thank you for allowing me to serve as your Sheriff.

*Eric Klang*

*Crow Wing County Sheriff*



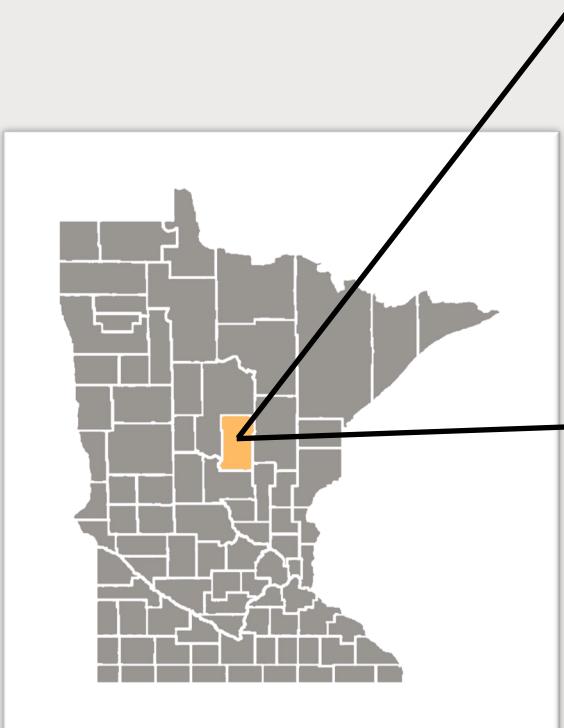
# CROW WING COUNTY SHERIFF'S OFFICE

## DATA DEMOGRAPHICS

**The Crow Wing County Sheriff's Office provides law enforcement services to a population of nearly 68,304 full-time residents. During our peak tourist season, the population triples to an estimated 187,500 people.**

**The Crow Wing County Sheriff's Office has approximately 130 employees consisting of administrators, investigators, field deputies, correctional officers, dispatchers and a support unit.**

**There are 9 local police departments within Crow Wing County: Brainerd, Baxter, Breezy Point, Crosby, Crosslake, Cuyuna, Deerwood, Nisswa and Pequot Lakes. The Crow Wing County Sheriff's Office and all of the local police departments work together in keeping Crow Wing County residents safe.**



**FOUNDED: May 23, 1857**

**POPULATION: 68,304**

**SQUARE MILES: 999**

**ACRES OF WATER: 92,000**

**TOWNSHIPS: 28**

**CITIES: 18**

# CROW WING COUNTY SHERIFF'S OFFICE

## PATROL STATS

\*All statistics represented in this report are based on calls CWCSD officers responded to\*

All Patrol Deputies are licensed by the Minnesota Board of Peace Officers Standards and Training (POST). The deputies are a direct representative of the Sheriff. They have taken an oath to uphold the constitution and to protect and serve all people in Crow Wing County,

The primary job of the patrol deputy is to respond to citizen requests for service for events such as accidents, disputes and traffic complaints. Deputies often respond to emergency medical situations as well since they are trained in First Aid, CPR and the use of a defibrillator. Patrol deputies also conduct proactive activities intended to increase public safety. They serve civil documents and enforce court orders. And, they are charged with the responsibility of conducting the initial investigation of most crimes committed within the county's jurisdiction.

Patrol deputies also have the opportunity to participate in special teams such as the Tactical Response Team and the Bomb Squad. Stringent qualifications, requirements and expectations must be met to maintain a position within these teams.

	<u>Totals</u>
ICRS	20,863
CRIMINAL ARRESTS	450
TRAFFIC	4,465
WARRANT ARRESTS	676
VIOLENT CRIMES	210
BURGLARY	33
SEARCH WARRANTS	16
CRIMINAL SEXUAL CONDUCT	31
MENTAL HEALTH	653



# CROW WING COUNTY SHERIFF'S OFFICE

## CALLS FOR SERVICE BY TOWNSHIP

Bay Lake	520
Center	217
Crow Wing Township	766
Daggett Brook	191
Deerwood Township	450
Fairfield	178
Fort Ripley Township	277
Gail Lake	20
Garrison Township	809
Ideal	450
Irondale	499
Jenkins Township	190
Lake Edward	830
Little Pine	32

Long Lake	388
Maple Grove	220
Mission Township	481
Nokay Lake	264
Oak Lawn	920
Pelican	137
Perry Lake	219
Platte Lake	222
Rabbit Lake	84
Roosevelt	307
Ross Lake	44
St. Mathias	157
Timothy	40
Wolford	137



# CROW WING COUNTY SHERIFF'S OFFICE

## 911—DISPATCH

The Crow Wing County 911 Communications Officers are very proud to serve the citizens and visitors to our area. They dispatch and provide on-scene communications for 11 law enforcement agencies, 13 fire departments, 3 ambulance services and 16 first response teams.

The 911 Communications Officers are responsible for utilizing various local, state and federal databases to query information, enter warrants for wanted individuals and information on stolen property, monitor the county building and traffic camera systems as well as serve as the law enforcement communication center for emergency and non-emergency calls. 911 Communication Officers must be able to multi-task as it is very common for them to be assisting officers at the scene of an emergency while simultaneously taking a 911 call about a different emergency.

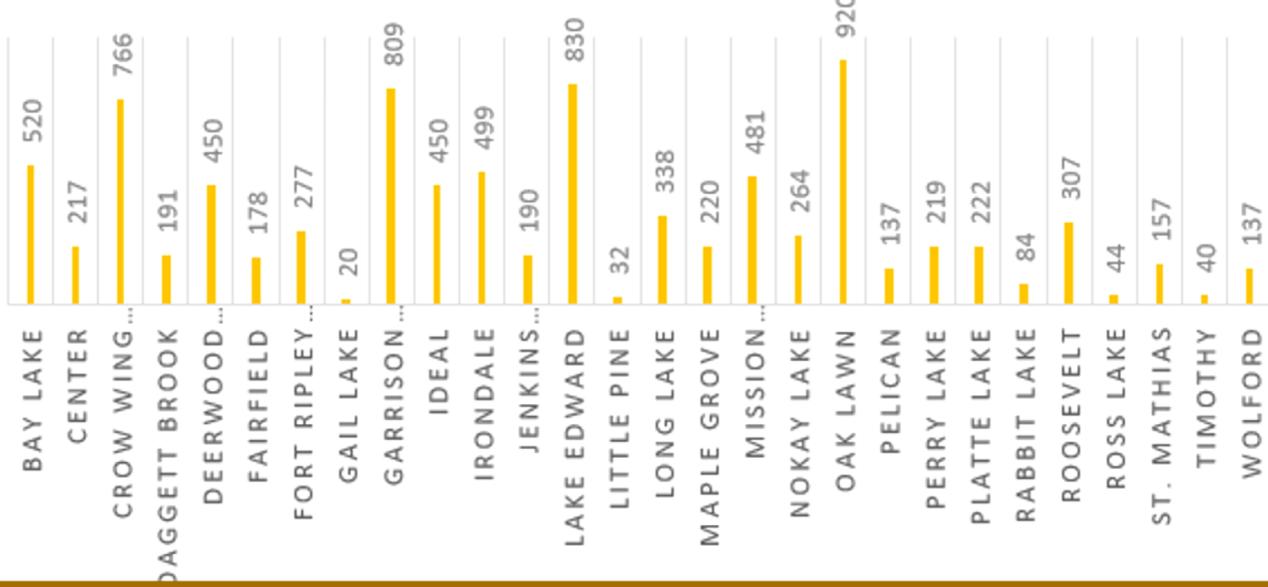
<u>Type of 911</u>	<u>Total</u>
Incoming Calls	45,326
Audio 911	21,859
Text 911	635

*Between the thin blue line and the thin red line,  
Lies the thinnest GOLD line.  
The calm voice in the dark night.*

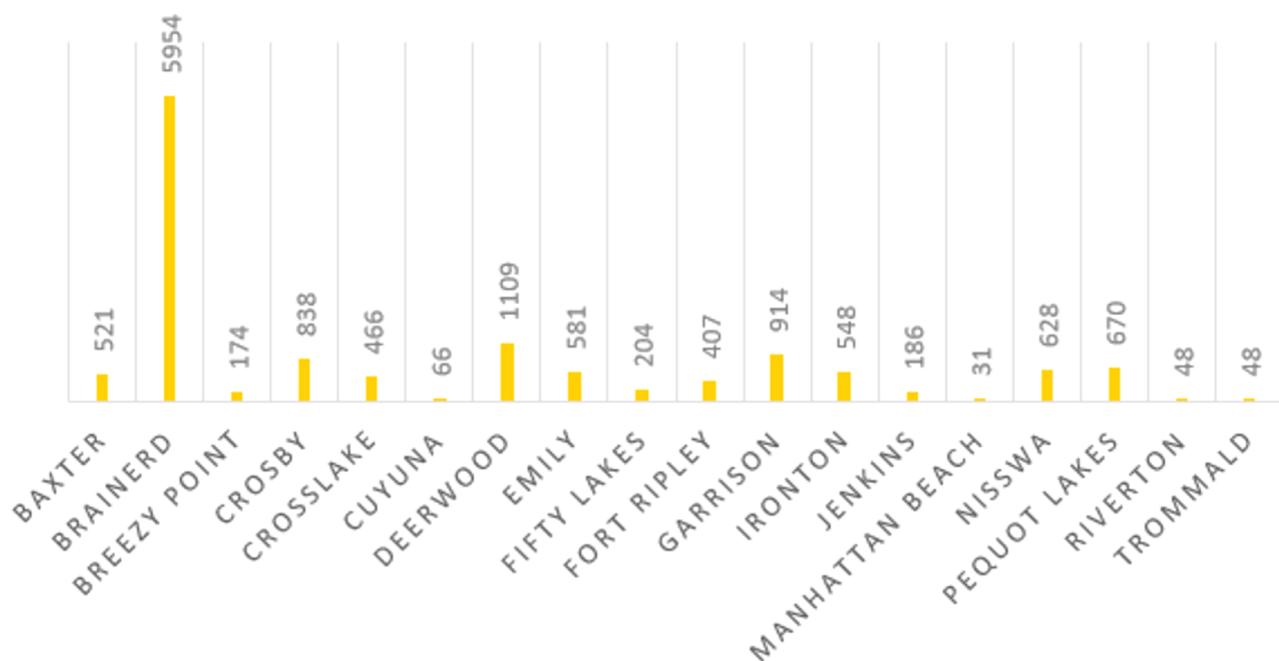
# CROW WING COUNTY SHERIFF'S OFFICE

## 2024 CALLS FOR SERVICE CHARTS

### TOTAL CALLS FOR SERVICE BY TOWNSHIP



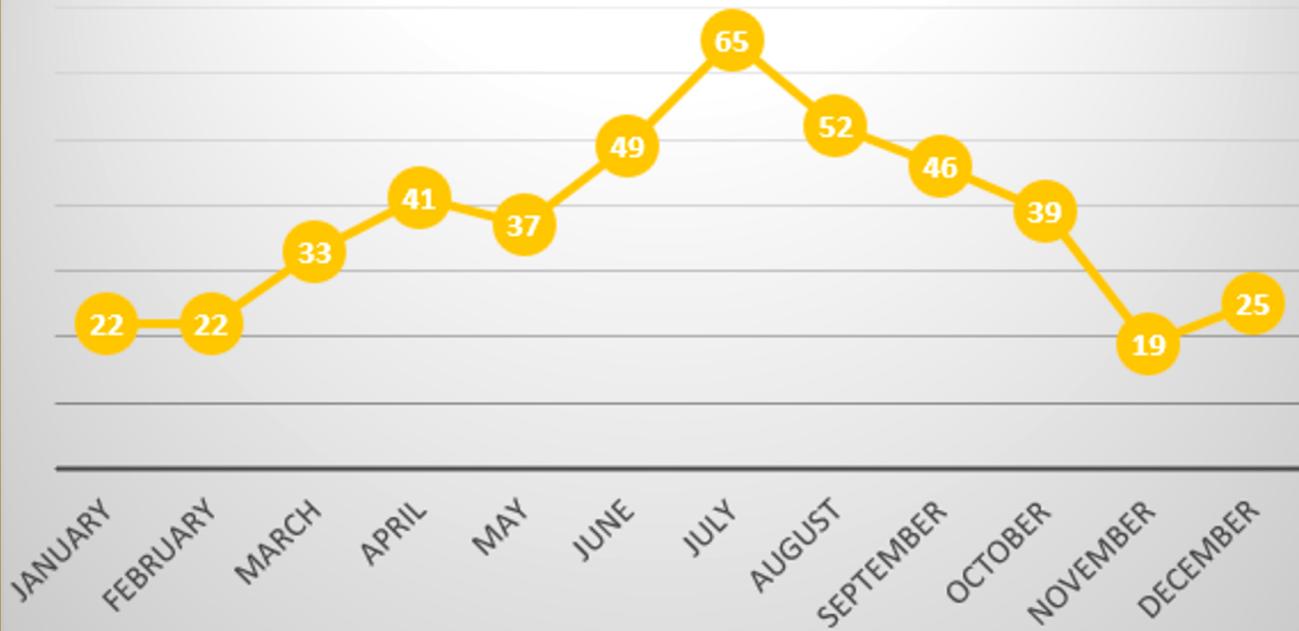
### CALLS FOR SERVICE BY CITY



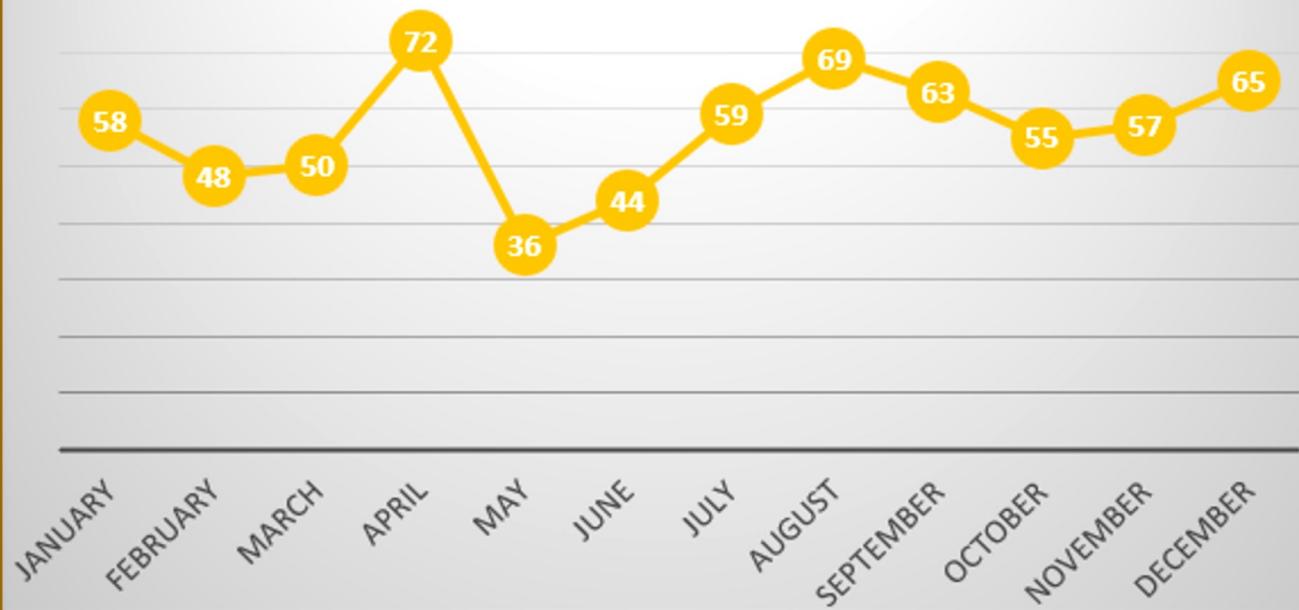
# CROW WING COUNTY SHERIFF'S OFFICE

## ARREST STATS

### 2024 *Criminal* Arrest Total by Month

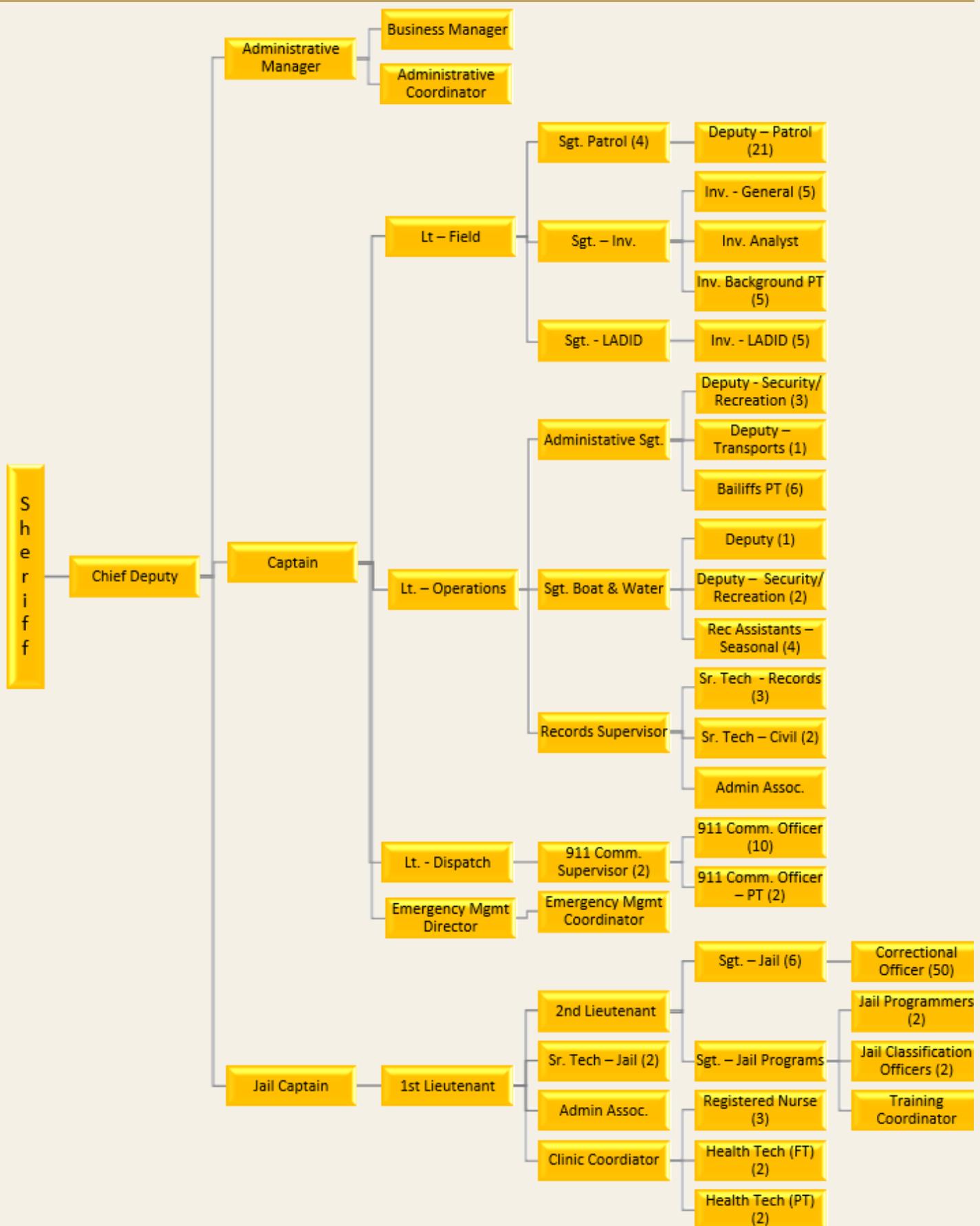


### 2024 *Warrant* Arrest Total by Month



# CROW WING COUNTY SHERIFF'S OFFICE

## CHAIN OF COMMAND



# CROW WING COUNTY SHERIFF'S OFFICE

## STAFF OVERVIEW

### ADMINISTRATION

**Sheriff:** Eric Klang  
**Chief Deputy:** Andy Bradley  
**Captain:** Adam Kronstedt

### ADMINISTRATIVE SUPPORT STAFF

**Administrative Manager:** Tina Elder  
**Administrative Coordinator:** Haley Gottsch  
**Business Manager:** Dan Exsted

### PATROL, INVESTIGATIONS, COURT AND RECREATION

**Lieutenants:** DJ Downie and Craig Katzenberger  
**Sergeants:** Tyler Burke, Aaron Cronquist, Nate Smolke, Ian Wilson, Kris Brose, Brad Thesing, Chad Paulson, Bren Smith

### DISPATCH

**Lieutenant:** Jessica Turner  
**Number of Supervisors:** 2  
**Number of Dispatchers:** 12

### EMERGENCY MANAGEMENT

**Emergency Management Director:** Clayton Barg  
**Emergency Management Coordinator:** Liz Gleason

### JAIL

**Captain:** Troy Schilling  
**Lieutenants:** Ron Imgrund and Miranda Neuwirth

### RECORDS/CIVIL PROCESS SUPPORT STAFF

**Records Supervisor:** Amber Berent  
**Number of Records Staff:** 4  
**Number of Civil Process Staff:** 2

# CROW WING COUNTY SHERIFF'S OFFICE

## STAFF ON & OFF BOARDING



**43 New Employees Hired**

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**33 Employees Off-Boarded**

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**13 Internal Transfers**

(total from within our department and from other county departments)

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# CROW WING COUNTY SHERIFF'S OFFICE

## K-9 DIVISION



### Deputy Cencer & Reya

Reya is a 1.5 year old female Belgian Malinois.

Reya is from a working bloodline of police K-9's that are bred through the Winnipeg Police Services K-9 unit, then raised and trained by CanAm Tactical K9.

Reya has been pre trained in tracking, obedience, evidence recovery and narcotics detection. Reya has been placed with Deputy Cencer and their training started together in September of 2024.

### Deputy O'Brien & Roxa

Roxa is a 5 year old female German Shepherd/Belgian Malinois mix.

Roxa came from Slovakia and is trained in tracking narcotics detection and article search. Roxa was placed with Deputy O'Brien and her career with her started in February of 2022. Roxa placed 2nd place overall finish at the USPCA Region 12 K-9 trials!



# CROW WING COUNTY SHERIFF'S OFFICE

## SPECIAL UNITS



TACT TEAM CALL-OUTS: 8



BOMB SQUAD CALL-OUTS: 49



HONOR GUARD CALL-OUTS: 1



DRONE TEAM CALL-OUTS: 49

**Tact Team:** A joint effort comprised of members from the Crow Wing County Sheriff's Office and the Brainerd Police Department. The Tactical Response Team also has tactical medics from North Memorial Ambulance. Members of the Tactical Response Team are highly trained and specially equipped to handle a variety of high-risk situations such as: felony and/or drug-related warrants, barricaded suspects, hostage situations, active shooter responses, and woodland patrols and searches.

**Bomb Squad:** Was formed in 1978 and is currently one of four Bomb Squads in the state of Minnesota. There are approximately 460 Bomb Squads nationwide with 3,100 active personnel. The Crow Wing County Bomb Squad has a jurisdiction that covers the northern half of Minnesota. The bomb squad works closely with the Crow Wing County Tactical Response Team and the Crisis Negotiation Team. The operation of the bomb squad is largely funded through federal grants.

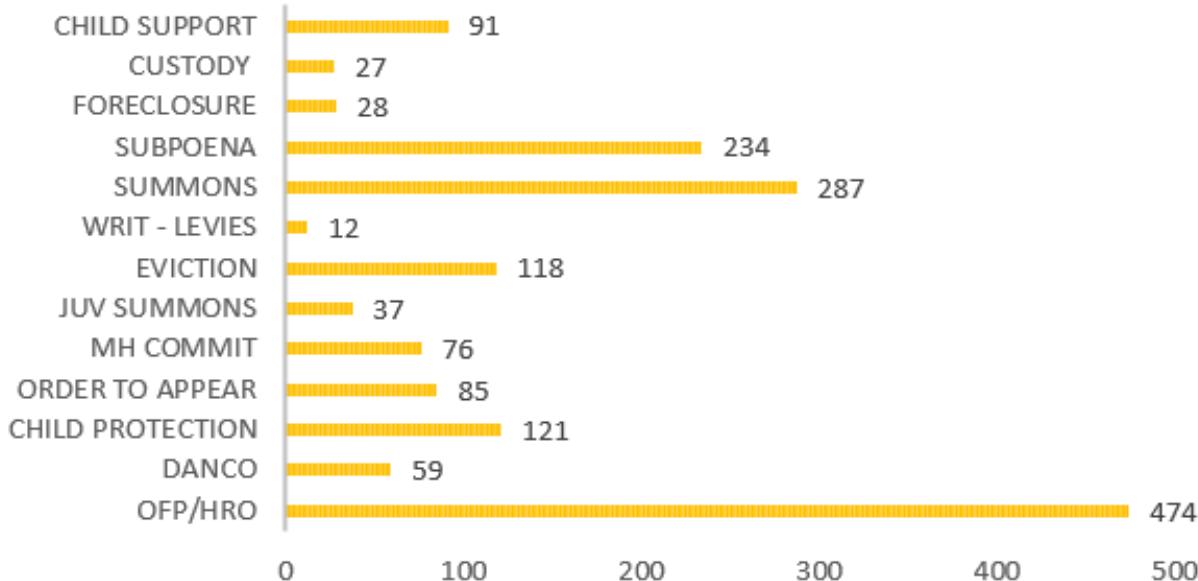
**Honor Guard:** Has attend various ceremonies and events to demonstrate the Sheriff's Office show of support for and to recognize the sacrifices made by law enforcement officers who have served and protected. The Honor Guard participates in formal public functions, funeral services for active or retired members of our agency, line of duty deaths from our office and other law enforcement agencies throughout the state. They also honor the community at memorial events, presentation of colors and ceremonial events.

**Drone Team:** Operates unmanned aircraft systems (UAS) commonly called drones. The Drone Team is a joint effort that consists of members from the Crow Wing County Sheriff's Office, Baxter Police Department, Brainerd Police Department, Breezy Point Police Department, Crosslake Police Department, Nisswa Police Department, Brainerd Fire Department, Crosslake Fire Department and Pequot Lakes Fire Department. The members fly under the guidelines of the Federal Aviation Administration (FAA), Part 107 Requirements. The drones can be utilized for calls involving the safety of any person, search and rescue of victims and fleeing criminals, traffic control situations, documentation of crime scenes and natural disasters using video and photography.

# CROW WING COUNTY SHERIFF'S OFFICE

## CIVIL UNIT

### CIVIL PROCESS



The Civil Process Unit of the Sheriff's Office offers several unique services to the community. The primary responsibility of this unit is to ensure all processes of service are done in a timely and respectful manner.

- The term "process" refers to all legal papers the Sheriff must serve. Information on our most common services can be found by clicking on the links provided to the left. If you need additional information please feel free to contact our office.
  - In 2024 the Crow Wing County Sheriff's Office—Civil Unit:
    - ⇒ Processed 2,161 files.
    - ⇒ Collected \$71,900.
    - ⇒ 4,872 attempts and services were made.

## CROW WING COUNTY SHERIFF'S OFFICE

### RECORDS UNIT

The Records Unit processes and maintains crime and arrest records, traffic accident reports, citations and related documents in order to provide information to other divisions within the Sheriff's Office, the County Attorney's Office, the Court System, other law enforcement agencies and to the general public.

The Sheriff's Office maintains records for Crow Wing County incidents only.



**1,425 Data Requests made**

**1,314 Gun Permits processed**

# CROW WING COUNTY SHERIFF'S OFFICE

## JAIL

**The Crow Wing County Jail is a direct supervision facility housing both sentenced and pretrial adult male and female offenders. The facility is licensed by the State of Minnesota to house up to 276 inmates, separated into five housing units. Our jail staff works around the clock to keep the jail safe and secure for adults in custody, staff and visitors.**

**This 78,000-square-foot facility opened in 2007 and includes a gymnasium, full-service medical unit, library, computer lab, laundry facilities, fully staffed kitchen, master control center, and a pre-book and booking area.**

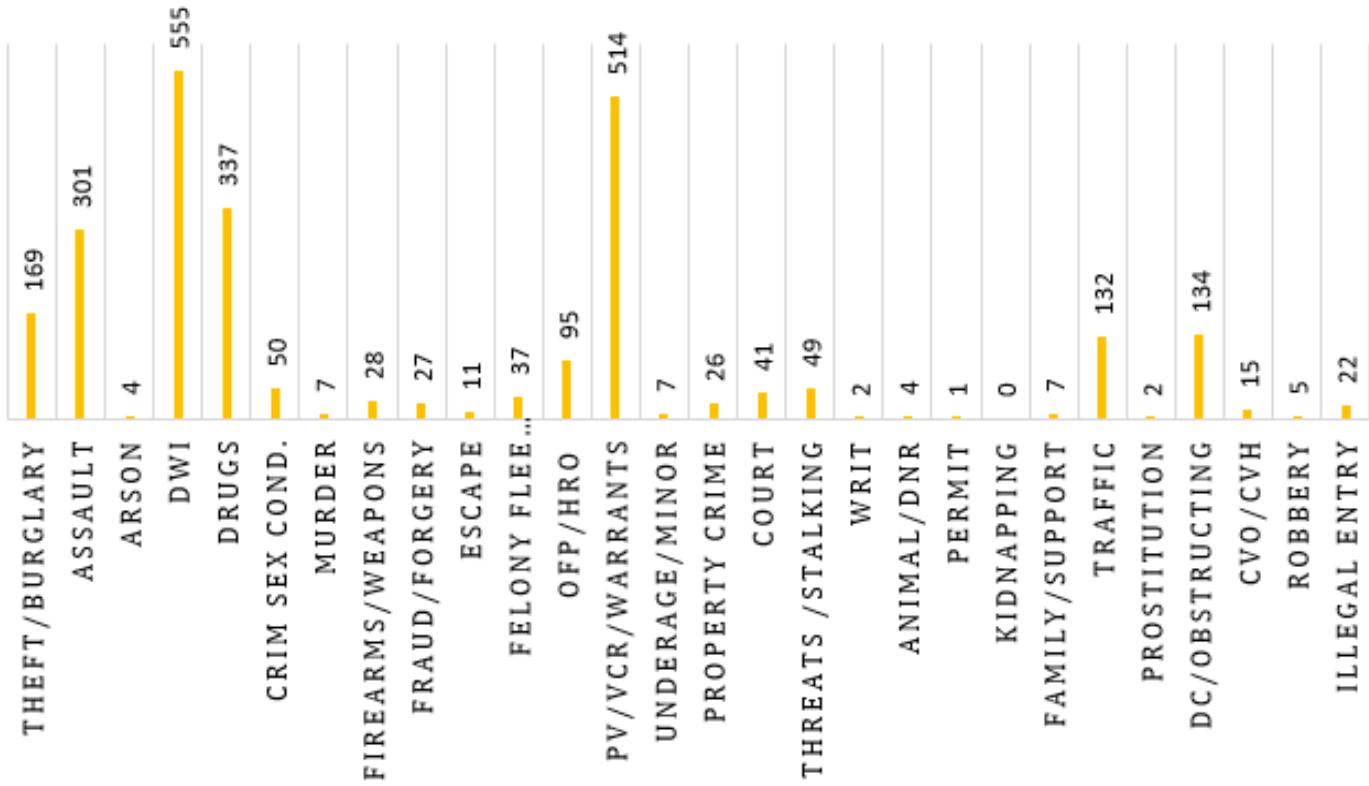
**Each housing unit contains video visitation, telephones, a television, gaming and dining tables, canteen/vending machines, a recreational area with a natural lighting source and a classroom.**



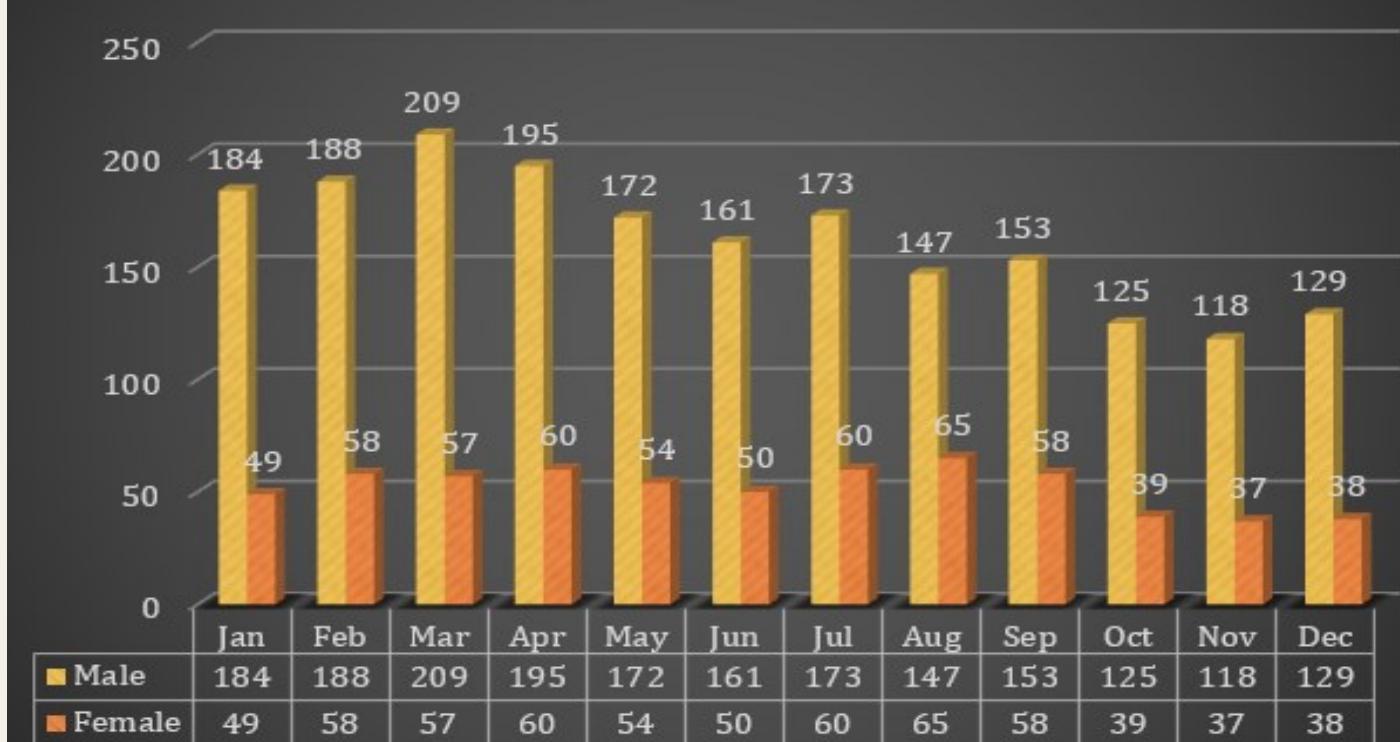
# CROW WING COUNTY SHERIFF'S OFFICE

## JAIL STATS

### INTAKE BY CATEGORY



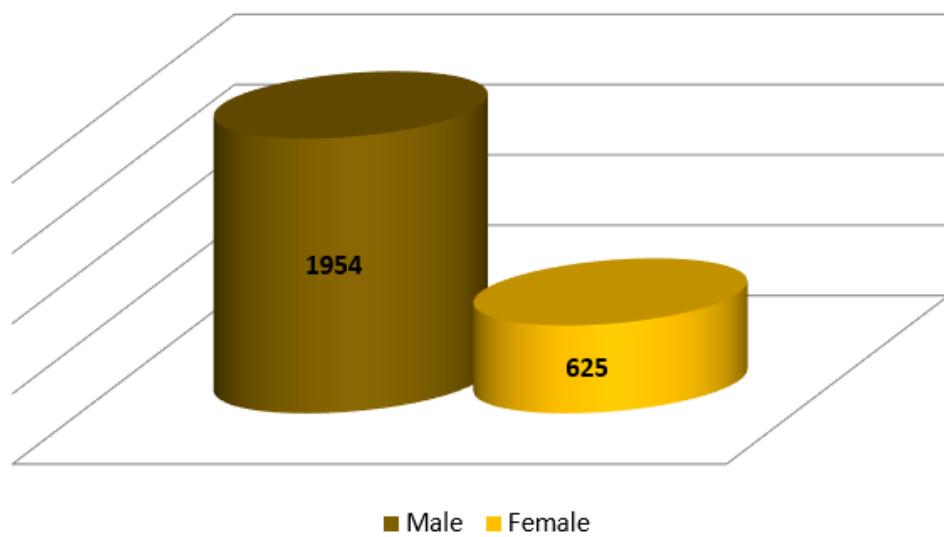
### MONTHLY ADMITTANCE BY GENDER



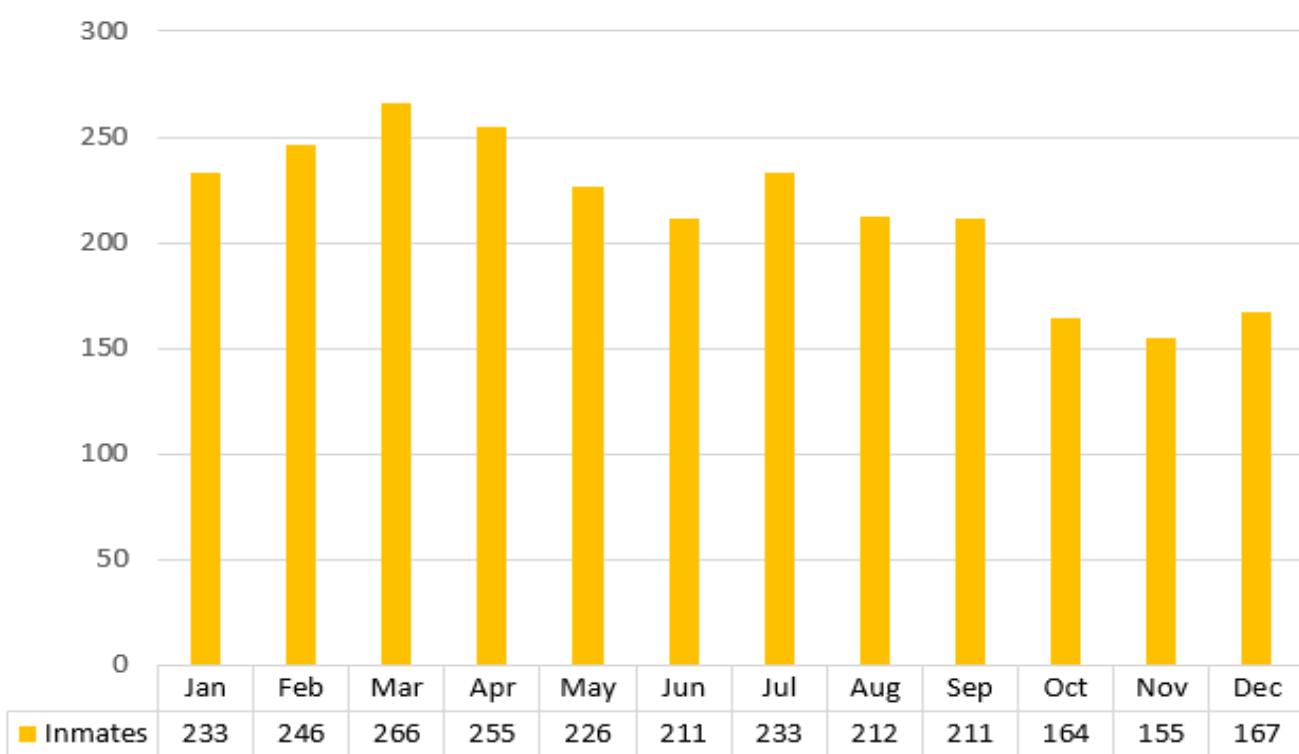
# CROW WING COUNTY SHERIFF'S OFFICE

## JAIL STATS CONTINUED

### TOTAL ADMITTANCE BY GENDER



### TOTAL NUMBER OF INTAKES BY MONTH



**Crow Wing County Total Bookings: 2,579**

# CROW WING COUNTY SHERIFF'S OFFICE

## EMERGENCY MANAGEMENT

### April 22<sup>nd</sup> : Cyber Tabletop Exercise

Arrowhead Region Emergency Management Association and Paramount Planning developed a Cybersecurity Workshop for Crow Wing County in which county IT systems were tested, improvement actions were identified, and preparedness planning was encouraged. The opportunity to sit down and discuss county IT, life-safety system redundancies, and areas of concern brought about innovative solutions and ideas as well as a sense of direction and urgency in developing plans to increase county IT and central services' resiliency.

### June 12<sup>th</sup> : Tornado Response — Storm Season

A summer storm brought tornadoes into Crow Wing County, racking up damages in excess of \$600,000 in total damages. The massive recovery effort was made easier as many partners stepped in to lend a helping hand. Among those were the Salvation Army and the American Red Cross, both of which were assisting and caring for victims and recovery staff alike. Big thanks to the responding agencies and departments; local fire departments, local law enforcement, Minnesota Power, Crow Wing Power, Mille Lacs Energy, MNDOT, CWC Highway Dept., North Ambulance, Cuyuna Regional Medical Center, Cass County EMGT, CWC IT, NWS, and HSEM Region 2.

### August 18<sup>th</sup>-23<sup>rd</sup>: Minnesota Department of Public Safety Full-Scale Exercise

Crow Wing County Emergency Management participated in a full-scale communications exercise hosted at Fort Ripley and was organized by the Minnesota Department of Public Safety and Emergency Communications Networks. The Crow Wing County EM was able to participate in the 3-day exercise which covered emergency communication equipment usage and proficiency, application of exercise material and knowledge to an existing jurisdiction's plans and procedures, and other emergency management concepts.



### September 20<sup>th</sup> : Airport Emergency Full-Scale Exercise

Brainerd Lakes Regional Airport in partnership with Crow Wing County Emergency Management facilitated a full-scale exercise, simulating an aircraft accident and coordinating a response capabilities and coordination. The exercise included a wide range of participants and observers including state partners, local first responders, FEMA, and more. The exercise was a huge success as a lot was learned about coordinating a response of this magnitude, important factors to consider, as well as areas of improvement. This full-scale exercise provides an opportunity to test the capability and capacity of local response as well as the relationships between responding agencies outside of a real-world incident

# CROW WING COUNTY SHERIFF'S OFFICE

## EMERGENCY MANAGEMENT CONTINUED

### October 21<sup>st</sup> :EOP Revision/Reconstruction Process begins

A Peer Review of Crow Wing County's Emergency Operations Plan (EOP) revealed areas of improvement in various sections of the EOP, leading the Director and team to overhaul the reconstruction of the EOP, creating something that will be up to date, accurately reflect the relationships between stakeholders and the county, supplement existing plans with more information to holistically represent the matters addressed, and reformat the entire plan for ease of use.



### Drone Team UAS:

The Emergency Management Division is also in charge of the drone team for the county. The team consists of 21 members that are part of the Sheriff's Office, local law enforcement, or local fire department members. All of the members are Unmanned Aircraft Systems certified through the FAA. The drone team responds to several different types of calls such as missing persons, fleeing subjects, welfare checks, and tac team callouts. The team was utilized approximately 45 times in 2024 and were part of many successful outcomes. The team trains once a month to maintain its proficiency and its readiness should they be called out. The drone team also played a crucial role in the June 12<sup>th</sup> tornado damage assessment process. Debris blocked roadways prevented the county from utilizing conventional damage assessment means, giving the drone team the opportunity to operate in a new capacity. The efforts from the drone team and made the damage assessment process happen. The budget for the CWC UAS was \$106,739.00 which included an array of new drone systems, software, and support infrastructure improvements.

# CROW WING COUNTY SHERIFF'S OFFICE

## BOAT & WATER



**The Crow Wing County Sheriff's Office Recreation Division is responsible for law enforcement, safety instruction and promoting safe boating and riding habits on the county's lakes, rivers and trails. The Recreation Division uses a combination of full-time, part-time and seasonal staff, both licensed and non-licensed, to patrol the county's waterways, all-terrain vehicle (ATV) trails and snowmobile trails.**

**Over 400 lakes with a combined water surface area of more than 92,000 acres are patrolled during the summer months. The Recreation Division enforces safety regulations, responds to boating accidents, search and rescue / recovery operations, marking waterways with buoys and enforces local ordinances and state laws. The Recreation Division issues permits for events and temporary structures on the water and inspects rental watercraft at the local resorts and campgrounds. They also assist other counties in their search and recovery missions.**

**During the remainder of the year, the Recreation Division patrols 205 miles of all-terrain vehicle (ATV) trails and over 700 miles of groomed snowmobile trails to enforce safety regulations.**

**This division works closely with the Crow Wing County Dive Team volunteers, lake associations and the Minnesota Department of Natural Resources.**

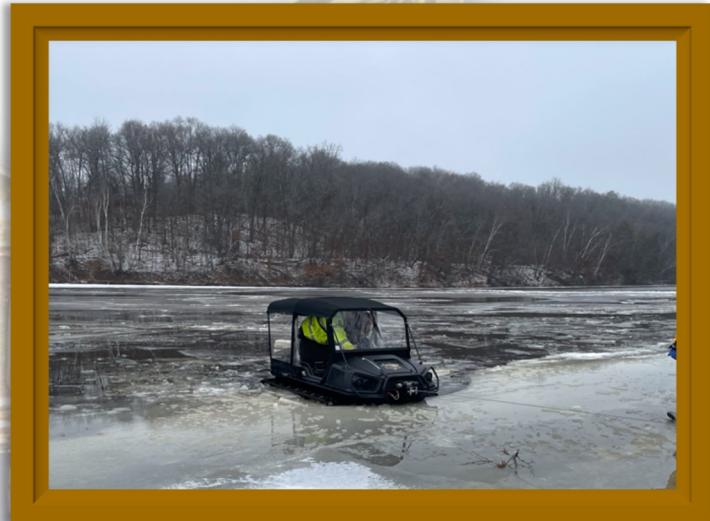


# CROW WING COUNTY SHERIFF'S OFFICE

## BOAT & WATER CONTINUED

### Overall Statistics

- Total hours on water = **1736** (summer only)
- Total Snowmobile ICRs = **5 (no snow)**
- Total ATV ICRs = **62 + 3 crashes**



### Personnel Statistics

- Full Time Employees: **4**
- Part Time/Seasonal Employees: **5**
- Other (including volunteer deputies): **12**



### Enforcement Statistics

- Search & Rescue/Recovery Ops: **1**
- Boat Assistance: **18**
- Waterway Markers : **414**



### Equipment Statistics

- Total radio-equipped boats: **9**
- Total other vehicles (cars, trucks, ATVs, etc.): **5**