

**If you have an active Inmate Canteen account and are experiencing login issues  
for Crow Wing County...**

1. Visit <https://inmatecanteen.com> on a computer.  
**Note:** If you choose to use a phone or mobile device you must switch it to the DESK SITE version.
2. Log in as an existing user and enter your username and password
3. Use the drop-down menu to select “Minnesota” and “Crow Wing County”. This will re-route you to the new site at <https://team3.inmate.com>
4. Click on the green “Sign In” button in the top right corner and use your same username and password.
5. Follow the instructions by selecting state, county and inmate.
6. For future deposits or video visitation at Crow Wing County Jail, please bookmark the <https://team3.inmate.com> website.

Please submit a Help Ticket to Inmate Canteen at [twwending.net/RqstSprt.html](http://twwending.net/RqstSprt.html) if you have specific questions regarding your Inmate Canteen account.